

## **Website privacy & cookie policy for <https://shop.vipafasteners.com> in accordance with art. 13 of EU Regulation no. 2016/679**

With the current privacy notice, the Data Controller provides the information regarding methods and purposes of personal data processing of users who visit the website <https://shop.vipafasteners.com> and its subdomains. This privacy notice informs you on the rights you can assert as established by EU Regulation n. 2016/679 and it could be subject to changes and updates, as well as complemented by special privacy notices if any other service requested by the user implied different processing of personal data.

### **1. DATA CONTROLLER**

The Data Controller is VIPA S.p.A. (P.I. e C.F.: 00007080369) with registered office in Carpi (MO), Via Abetone n. 20, and head office in Rolo (RE), Via Cantonazzo n. 20/22 (email: [info@vipaspa.it](mailto:info@vipaspa.it) – pec: [pec@pec.vipaspa.it](mailto:pec@pec.vipaspa.it)).

### **2. CATEGORIES OF PERSONAL DATA COLLECTED**

With regard to the personal data collected, we inform you their collection and processing concern personal information below, prior data subject's consent when necessary:

- Business information such as commercial profile (main activities, business area), website addresses, order history;
- Payment and billing information for use in dealing with Vipa S.p.A. (information on purchases, payment methods, IBAN), identification data and contact information such as name/company name, social security number, VAT number, e-mail, telephone and fax number, address;
- Any other information you voluntarily provide to Vipa S.p.A.

The website's operation involves the use of computer system and software procedures, which collect information about the website's users as part of their routine operation, whose transmission is automatic when using internet communication protocols. Although the Data Controller does not collect this information to associate it to specific users, it is still possible that, by its nature and through processing and association with further data held by third parties, such information may permit to identify users. These data includes your IP address, the domain names of your computer, the URI (Uniform Resource Identifier) addresses of resources you request on this website, the time of requests made, the method used to submit requests to the server, the dimension of the file obtained in response to a request, the numerical code indicating the status of the response sent by the server (successful, error, etc.) and other parameters related to the user's operating system and IT environment. The Data Controller shall only use such data for anonymous, statistical purposes about the use of the website and to ensure its correct operation.

This website uses cookies, which are small text files that are stored in your device (PC, tablet, smartphone) when visiting our website and allow it to recognise the browser on future visits. Cookies are used in order to verify the proper operation of this website and to improve its functionality by customizing the content of the pages depending on the browser used and for the analysis of user behaviour of the webpage.

We use temporary cookies, which have a limited duration and are deleted when the browser is closed, and persistent cookies, which are stored even after you have closed the browser. Temporary session cookies are automatically deleted at the end of web browsing, at the expiration date or after their cancellation by the user.

You can manage these cookies by changing the browser settings. For further information and help, please visit the following webpages depending on the browser you use: [Mozilla Firefox](#) – [Microsoft Internet Explorer](#) – [Microsoft Edge](#) – [Google Chrome](#) – [Opera](#) – [Apple Safari](#).

*Which cookies does this website use?*

This website uses the following cookies:

- Technical and session cookies: they are temporary and give the user access to personalized features; these cookies enable us to enhance our browsing experience on this website;
- Analytical cookies: both temporary and permanent, they are used for aggregate collection of information about the behaviour of users on the website and thus improve the experience and content provided;

Temporary session cookies are automatically deleted at the end of web browsing and are used to identify the user, avoiding repeated logins on each page visited. Permanent cookies are not deleted until expiration or cancellation by the user. Furthermore, depending on the origin, cookies sent by the browser directly from the site being visited and those of third parties sent to the computer from other sites are distinguished. Third-party statistical cookies are installed on this site.

To know which cookies this website uses, please read the cookie policy.

*It is your right to accept or refuse cookies*

When visiting our website, you agree to the use of these cookies. By default, browsers generally activate the use of cookies both coming from our site and from third-party websites. In any case, it is possible to change these settings and choose between unconditional acceptance, prior displaying a pop-up window that requires an explicit action by the user or the refusal of cookie without exception.

To manage the use of cookies, you need to change your browser settings using the relative toolbar.

Below we provide links to resources that describe the cookie management procedures for the most popular browsers:

- Internet Explorer: [cookiesmanagement](#)
- Mozilla Firefox: [delete cookies](#) [block cookies from websites](#)
- Google Chrome: [cookies management](#)
- Opera: [managing cookies](#)
- Safari: [managing cookies](#)

It is possible to disable Google Analytics' cookies by visiting Google website page (<https://tools.google.com/dlpage/gaoptout>) and downloading the add-on for the browser you use. Please note you must set cookie preferences for each device and browser use when browsing the internet.

Any optional, explicit and voluntary e-mail sent to the addresses indicated on this website automatically enables the attainment of the senders address and other data included in the message that are necessary to provide the solutions requested.

### **3. METHODS, PURPOSES AND LEGAL BASIS OF DATA PROCESSING**

Personal data you provide us could be processed for the following purposes:

- Replying to requests of the data subject;
- Establishing a business / contractual relationship, including answering your questions and following up on your requests for information;
- Allowing the access to the B2B platform;
- Fulfilling legal or regulatory obligations to which we are subject;
- Exercising or defending a right in court;
- Carrying out activities related to the execution of extraordinary operations.

The website's operation involves the use of computer system and software procedures, which collect information about the website's users as part of their routine operation, whose transmission is automatic when using internet communication protocols.

Although the Data Controller does not collect this information to associate it to specific users, it is still possible that, by its nature and through processing and association with further data held by third parties, such information may permit to identify users. These data includes your IP address, the domain names of your computer, the URI (Uniform Resource Identifier) addresses of resources you request on this website, the time of requests made, the method used to submit requests to the server, the dimension of the file obtained in response to a request, the numerical code indicating the status of the response sent by the server (successful, error, etc.) and other parameters related to the user's operating system and IT environment.

These data, necessary for using web services, are also processed for the following purposes:

- Obtaining statistical information on the use of the services (for example the most visited pages, anonymous verification of the number of visitors or region of origin, etc.);
- Checking on proper operation of the website.

The collection of user personal data, in compliance with the principle of lawfulness of processing, is justified by the fulfilment of any pre-contractual, contractual, tax and legal obligations and the legitimate interest of the data controller in improving the user experience, verifying the correct functioning of the website and for purposes of statistical analysis. The data collected during the web browsing are used exclusively for the purposes specified above and kept for the time strictly necessary to pursue these purposes.

#### **4. DATA TRANSFER TO THIRD COUNTRIES**

Personal data will be stored securely in our data centers and those of our suppliers in the European Union, taking all measures reasonably necessary to keep them safe.

#### **5. PERSONAL DATA SECURITY MEASURES**

User data is processed lawfully and fairly and proper security measures are adopted to prevent unauthorized access, disclosure, modification or unauthorized destruction of data. The processing is carried out using IT and / or telematic tools by applying organizational methods strictly related to the purposes abovementioned. In addition to the data controller, our staff in charge of processing or external parties (such as third party technical service providers, hosting providers, appointed as Data Processors) may have access to the data.

#### **6. DATA RETENTION PERIOD**

Personal data will be kept:

- For 10 years from the last comunicazione intercorsa;
- For the duration of the business relationship.

Personal data could be kept for a further temporary period for defensive needs, until prescription of the obligations. If permitted, we will remove your personal data upon request according to the laws regarding personal data protection.

#### **7. RECIPIENTS OR CATEGORIES OF RECIPIENTS**

Personal data may be disclosed and processed only by the following subjects:

- Other network companies in order to pursue legitimate interests connected to the performance of technical and organizational activities functional to the purposes abovementioned;
- Third parties providing services (e.g.: IT service providers, logistics service providers, companies that carry out some organizational, administrative and / or technical activities in the management of the contractual relationship) and possibly, if there are any needs credit recovery companies, credit insurance companies and external lawyers.

Both other companies in the network and third parties that provide services, which act as data controllers pursuant to art. 28 of the GDPR, are bound by data protection obligations aimed at guaranteeing a proper level of protection of data. We may also disclose your data to judicial authorities, law enforcement agencies, public administrations or authorized third parties, if and insofar as we are required or permitted to do so by law or by an order of the authorities.

## 8. RIGHTS OF THE DATA SUBJECT

In accordance to art. 15 et sq, EU Regulation n. 2016/679, you have the right, at any time, to obtain from the Data Controller access to your personal data, receive a copy of the personal data processed, modify them and erase them, limit the processing and oppose data processing based on legitimate interest;

You have also the right to withdraw your consent: if the processing is based on consent, data subjects have the right to withdraw it at any time without prejudice to the lawfulness of the processing based on the consent given prior to its withdrawal. You can exercise the right to lodge a complaint with the supervisory authority “Garante per la protezione dei dati personali” (<https://www.garanteprivacy.it/web/guest>).

To object to data processing and to exercise other rights, you can write to the Controller to the address [info@vipaspa.it](mailto:info@vipaspa.it) or to the addresses given in art. 2 of this privacy notice. To handle the request, the Data Controller reserves the right to ask the exhibition of a valid ID card.

The Data Controller reserves the right to partly or fully amend this privacy policy, or simply to update its content, e.g., because of changes in applicable law. The Data Controller therefore invites you to regularly visit this page in order to acquaint yourself with the latest, updated version of the privacy notice, so that you may remain constantly informed on how the Data Controller collects and uses personal data.

LAST UPDATE 19.10.2022